



Replacement Password and/or User ID Application Form for IFAs

This application form should be used if you have forgotten your Password and/or User ID, or if you wish to change your password.

Please complete the form by filling in the relevant fields. Before completing this form, please re-familiarise yourself with the Terms and Conditions of Business attached.

Please complete this form using BLOCK CAPITALS and tick the relevant boxes.

Part 1 IFA Details

IFA Company Name:	<input type="text"/>	Agency Code:	<input type="text"/>
Contact Name:	<input type="text"/>		
Telephone Number:	<input type="text"/>		
Email Address:	<input type="text"/>		

Part 2 Please indicate which of the following you have lost

Please tick one box only.

1. User ID	<input type="checkbox"/>		
2. Password	<input type="checkbox"/>	My new password is: (6 - 10 characters)	<input type="text"/>
3. User ID and Password	<input type="checkbox"/>	My new password is: (6 - 10 characters)	<input type="text"/>

We will normally respond to this form within 3 working days.

Part 3 Declaration

I have re-read and agree to the Terms and Conditions of Business.

Authorised
Signatory: _____

Date: _____

Return form to: Premier Fund Managers Limited, 1 Midshires Business Park, Smeaton Close,
Aylesbury, Bucks HP19 8HL

Telephone number: 0845 130 1122



TERMS AND CONDITIONS FOR CLIENT ONLINE VALUATIONS BY INDEPENDENT FINANCIAL ADVISERS

*** IMPORTANT: YOU WILL BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS WHEN WE ACCEPT YOUR COMPLETED APPLICATION.**

GLOSSARY

“**We**” means Premier Fund Managers Limited (registered office: Eastgate Court, High Street, Guildford, Surrey, GU1 3DE) and “our” and “us” shall also refer to Premier Fund Managers Limited.

“**You**” means the authorised user provided with a User ID by us to obtain access to the Service and “your” shall also refer to such authorised user. **You** are a recognised financial adviser with customer(s) invested in our products. “**Service**” means the Premier Fund Managers Limited online valuation service web site at www.premierfunds.co.uk.

The Service is provided by us to enable you to have access to frequently updated information. However, the information available from the Service is only a tool for enabling you to monitor the progress of an investment portfolio, it is not a financial recommendation and it is not in any case sufficient information upon which to base an investment decision. If considering making or disposing of an investment, you should check that the information obtained from the Service is correct and up-to-date. For various reasons, outside our control, the Service may not always provide accurate information.

1. Access and Use

We grant **you** a personal and non-transferable right to access and use the **Service** in accordance with the instructions set out on the Service’s web site and subject to these Terms and Conditions. Please read these Terms and Conditions carefully. Your customers may be authorised to use the system as well as other parties nominated by your clients. **We** may decline to authorise a user without giving a reason and similarly may withdraw authorisation without giving a reason.

We shall use our best efforts to keep information private and confidential but it is understood that the nature of the Internet is such that certain inherent security risks exist. **We** shall only share your customers’ data with third parties where necessary; examples of such third parties include our technology partners and government bodies which may legally be able to require disclosure. Where it is necessary to share information about **your customers** with our technology partners, **we** shall require them to undertake not to share that information with others without similar standards being in force. **We** cannot be responsible for other websites linked to ours. **You** acknowledge that our computer systems will keep a record of access to the Service that has been obtained using your User ID and password.

The **Service** is protected by copyright and other intellectual property rights and may only be downloaded and viewed by you or printed out in hard-copy form by **you** for professional use only. The **Service** is not to be made available on a network or otherwise reproduced, transmitted or incorporated into any work in whole or in part without our prior written permission. All other rights are reserved by us.

We may at any time modify or withdraw the **Service**.

Please note that it is your responsibility to provide and pay for suitable technology and telecommunications services to access the **Service** and any upgrade of these that may from time to time be necessary.

2. Security

You are responsible for protecting the secrecy of your password and User ID code and ensuring that no unauthorised access is obtained to the **Service** using your password and User ID code. **You** will be solely liable for all activities conducted through your password and User ID code whether authorised by **you** or not.

If for any reason **you** believe your password or User ID code is no longer secret, please call our customer service manager on **0845 130 1122**.

We may suspend the use of your password and User ID code if **we** suspect misuse or breach of security by **you** or any other person. **We** will inform **you** of such action as soon as is reasonably possible and liaise with **you** in respect of re-granting access to the **Service**.

3. Information.

The **Service** to be provided will consist of details concerning your investments held by us. The scope and content of the information may vary from time to time. Initially, the information concerns valuations of investments with us, to be updated normally on a once-a-day basis, excluding weekends and public holidays.

4. Warranties, Liability and Indemnity

Whilst **we** will use all reasonable skill and care in producing the **Service** and ensuring that the **Service** is available at all times, **you** acknowledge that access to it might not be uninterrupted or error free and could be subject to delays in particular, but not only, as a result of the **Service** being provided by the public Internet.

We shall do our best to ensure that data provided over the Internet is accurate and timely but **you** acknowledge that various limitations exist. In particular, **we** rely on third parties (in a number of ways which may change over time) for pricing information, investment data, other source data, and other services. **We** shall not be liable to **you or your customers** for any loss incurred as a result of information provided by sub-contractors, third parties, or us. **You** should be aware that the pricing information on some stocks is revised less frequently than on others so that real world changes may not be reflected in the data provided.

We make no other representations or warranties, express or implied, regarding the **Service**, including but not limited to its quality or fitness for a particular purpose, and all representations, conditions, warranties, terms and conditions whether express or implied by statute, common law or otherwise are excluded.

In no event shall **we** be liable to **you** or your customers for any indirect, special, incidental, punitive or consequential losses or damages (including third party claims, loss of profits, revenue or goodwill) suffered by **you** or your customers or any third party howsoever caused (including any such loss or damage suffered by **you** as a result of an action brought by a third party) arising in relation to the **Service**.

Any exclusions or limitation of liability within these Terms and Conditions are made to the fullest extent permitted by law and are subject to the Rules of The Financial Services Authority.

5. Termination

We may terminate your access to the **Service** immediately without notice if **you** are in breach of any of these Terms and Conditions and your access to the **Service** will also end in the following circumstances:

- **You** no longer remain an adviser recognised by us
- **You** write to us confirming that **you** wish these Terms and Conditions to be varied or to cease to apply, or;
- **We** give notice to **you** in writing of the ending of the **Service**, which **we** shall be entitled to do for any reason whatsoever.

6. General

These Terms and Conditions represent the entire agreement between us relating to the **Service**. Delay or failure by us in enforcing these Terms and Conditions will not constitute a waiver by us of rights or remedies. **We** may modify these Terms and Conditions at any time by on-screen message on the **Service** or by letter, effective from the date the modified Terms and Conditions are first made available to **you**. If any part of these Terms and Conditions is held to be invalid or unenforceable, the validity or enforceability of the remainder will not be affected.

These Terms and Conditions set out the basis for the use of our online valuation service web site, and are additional to the terms of business that apply at any time to the provision of other services by us to **you and your customers**.

If **you** are proposing to use the Service from a location outside the United Kingdom, **you** are responsible for ensuring that under the laws applicable in that other location **you** may lawfully use the Service.

7. Governing Law and Jurisdiction

These Terms and Conditions will be governed by and construed in accordance with English law and we both submit to the exclusive jurisdiction of the English courts.